

**MAYTRONICS US Inc.**

4357 Park Drive, Suite J  
Norcross, GA 30093  
Phone 770.613.5050  
Fax 770.613.5099  
www.maytronics.com



**Dolphin Cleaner Service Procedure**

**\*\*\*DO NOT ACCEPT RETURNS FOR CREDIT\*\*\***

Please have the homeowner call 888-DOLPHIN or 770-613-5050 to troubleshoot the cleaner or arrange for service.

Units with a retail purchase within 90 days will receive prepaid inbound freight.

If the repairs are covered under warranty, Maytronics US will repair and return the cleaner at no charge to the customer. A 48-hour turnaround from time of receipt to shipment is our commitment on warranty repairs.

The customer will be sent a quote for non warranty repairs. We accept Visa and MasterCard.

Please note! A bench fee and return shipping will be charged to the customer if no problem is found with the cleaner. This is regardless of the unit's warranty status. Many problems can be solved over the phone, please encourage your customers to use the troubleshooting guides.

Troubleshooting instructions are available on our website at www.maytronicsus.com and/or via phone at 888-DOLPHIN or 770-613-5050.

*A Dolphin for every pool*